## Process Objectives

| Provide real time catch and effort data for quota monitoring and Research Set Aside (RSA) program | On-time running of scripts | 90% reporting compliance within 24 hours of trip completion |

## Main Process Steps

1. Collect real time data via IVR call-in system.
2. Update weekly quota monitoring report using new data.
3. Run SQL scripts to produce summary reports on IVR data.
4. Send summary reports to RSA project leader and in-house staff.

## Primary Process Outputs

- Catch and effort data

## Key Process Elements

<table>
<thead>
<tr>
<th>Personnel</th>
<th>Equipment</th>
<th>Software</th>
<th>Information</th>
<th>Materials</th>
<th>Environment</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Fishery Information Specialists</td>
<td>- IVR Call-In System/Server</td>
<td>- SQL scripts</td>
<td>- IVR background tables</td>
<td>- Letterhead</td>
<td>- Standard office environment</td>
</tr>
<tr>
<td></td>
<td>- PCs</td>
<td></td>
<td>- Quota monitoring tables</td>
<td></td>
<td></td>
</tr>
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<td></td>
<td></td>
<td>- Permits tables</td>
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</tr>
</tbody>
</table>

## Requirements for Process Elements

- Servers
- Oracle Database
- Oracle SQL Developer
- LOA
- EFP

## Documents Defining Process

- SOP – Reporting – Vessel IVR

*Printed versions of this document may not be the most current version.*